

# Memo

TO: ALL INMATES; FAMILY & FRIENDS

FROM: Crawford County Sheriffs' Office

SUBJECT: KIOSK SERVICE & CHANGE IN INMATE MAIL DELIVERY

The Crawford County Sheriffs' Office has contracted with Smart Communications to install Kiosks in all housing units to be made available to inmates for outside and internal communications.

The changes are being made to streamline the operations of the Sheriff's Office, improve communications, and ensure the safety and well-being of inmates and staff.

## MailGuard

In order to maintain the security and safety of the inmates and staff, effective November 20, 2017 all inmate postal mail must be sent to the following address:

Smart Communications - Crawford County Justice Center  
**INMATE NAME / INMATE NUMBER**  
PO Box 9120  
Seminole, FL 33775

The Inmates Name must be clearly printed on the outside of the envelope or postcard to ensure the mail is posted to the correct account.

All regular inmate postal mail (Postcards, Letters, Greeting Cards, etc.) will be scanned into the system and available to the inmates to view their postal mail via the inmate kiosks.

Upon release inmates can login into the public website at <https://www.smartjailmail.com/> and enter their inmate number and password and download their Photos, Messages, and Postal Mail for FREE!

### Former Inmate Access

This application will provide you with access to messages, photos, and postal mail that was processed through the SmartJailMail system while you were a resident at the facility. You will not be able to respond to messages or access request forms, grievances, or medical forms through this application. Not all of these services are available at all facilities, so you may not have anything to view in one or more of these areas.

Messages
Photos
Postal Mail

**Legal Mail will continue to be sent to the facility directly**